

PERSON SERVED ADVOCACY COMMITTEE

*Minutes for Meeting November 11, 2009 6:00pm
A-wing Board Room*

ATTENDEES:

Jerilyn George, Joelyn Karlson, Beth Loeffler, Jean Fish, Bill Payne, Billie Jo David, Tom Berry, Johan Fatemi, Mark Van Winkle, Sarah Van Winkle, Hope Carr, Ray Carr, Linda Bordenkircher

SURVEY RESULTS – Billie Joe David, Director of Planning and Performing Excellence, presented the results of the 2009 Satisfaction Survey. (Results will be attached)
The survey has a 95% confidence level. The results show that ¼ of parents of individuals served between the ages of 18-24 feel they do not have enough information regarding services available, securing services and providers. This group will be a focus group for further surveys in regards to what type of information they would like to receive and how they would like to receive it. Committee members discussed the need to develop ways to also reach out to families that are not yet in our system.

2010 OPERATING PLAN – This is a long range comprehensive plan of Summit DD goals to cover the span of the current levy. Any comments in regards to the plan need to be submitted by December 8, 2009 to bdavid@summitdd.org. The 2010 Operating Plan will be presented to the Board at the December 16, 2009 Board Meeting.

NEW START AND END TIMES FOR SOME SUMMIT DD FACILITIES – Changing start/end times at selected centers would allow bus drivers time to make more trips and spend less time sitting idle. Individuals have been sent out letters with this information and are being asked to switch work centers if there is one closer to where they live. If a person uses Summit DD transportation and chooses to stay at their current center, the Team will need to find alternative Non-Medical Transportation.

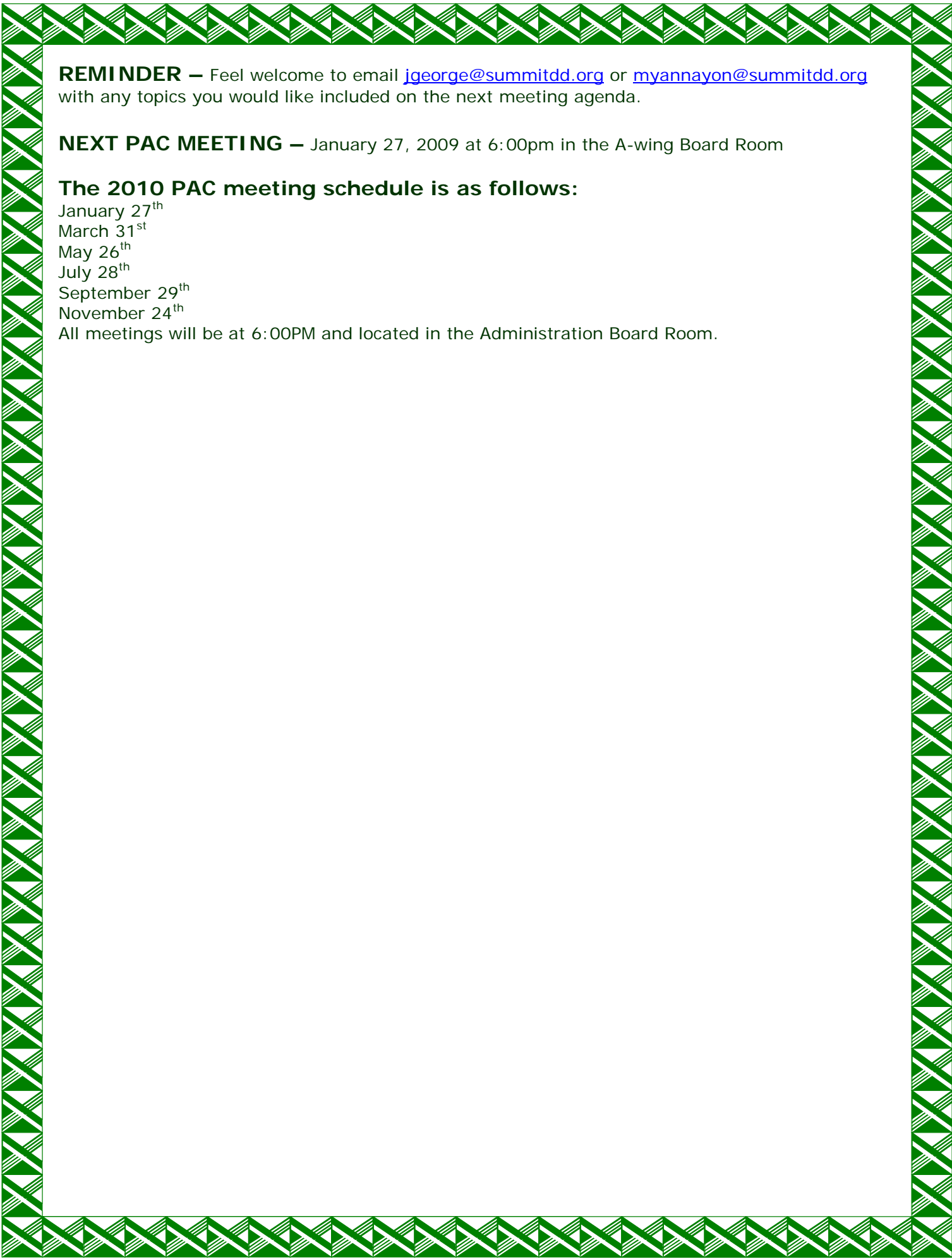
Work start/end time proposed changes are as follows:

<u>Center</u>	<u>Current Program Hours</u>	<u>Proposed</u>
Akron and Southern	8:30-2:30	8:15-2:15
Tallmadge, Coventry and Ellet	10:00-4:00	10:15-4:15
Barberton and Cuyahoga Falls	Bath Center 10:00-400	10:15-4:15
Potomac and Canal Place	No Change	No Change

INCLEMENT WEATHER ALERTS – Summit DD will close transportation services when temperatures reach 0 degrees or lower and/or when wind chill is below -10 degrees. If snow is falling at 2 ½ inches/hour or if there are visibility issues, transportation will close, as well. Alert Now is a system that will call individuals to inform them of transportation or Center closings.

STATE FAMILY ADVISORY – The State Family Advisory committee meeting is November 17th. Debbie Gross will be attending and it would be nice if a member of this committee would also be able to attend.

OACBDD WINTER CONFERENCE – This year's conference will be held December 2, 3 & 4 in Columbus at the Hilton at Easton, 3900 Chagrin Drive, Columbus, Oh 43219. There will be a self-advocacy session at 10:00am on December 3rd that will be free for persons served. For more information, contact: Ann Neu, **Phone:** 614-431-0616 or **Email:** aneu@oacbmrdd.org

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REMINDER – Feel welcome to email jgeorge@summitdd.org or myannayon@summitdd.org with any topics you would like included on the next meeting agenda.

NEXT PAC MEETING – January 27, 2009 at 6:00pm in the A-wing Board Room

The 2010 PAC meeting schedule is as follows:

January 27th

March 31st

May 26th

July 28th

September 29th

November 24th

All meetings will be at 6:00PM and located in the Administration Board Room.